



5 If there is a FUNCTION error and an E appears on the display, press the **Clear** key.

6 If a FUNCTION error continues to appear, turn the Mode key to the last position (PRG, REG, X or Z) you were in before the error appeared. If the last position you were in was REG, turn the Mode key to the REG position and press the **Clear** key, then press the **Amount Tend Total**, **Check**, or **Charge** key to complete a pending sale.



If your last position was PRG, turn the Mode key to the PRG position and press the **Clear** key.

7 As a last resort, follow the directions for a Full System Clear. See Full System Clear on page 103.

EJ -FULL Error

This prompt means the Electronic Journal is full. The Electronic Journal can hold up to 5,460 lines of transactions. When the memory gets close to full, you see a bar in the lower left of the display and you hear a long beep.



When the memory is completely full, no more transactions can be saved and you see a message in the display that says E.J. -Full. If you are in the middle of a transaction, press the **Clear** key to clear the error message, and continue with the transaction. No additional transaction details or information can be stored in the Electronic Journal memory after you clear this error message.

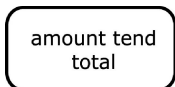
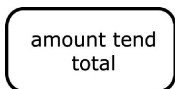
To fix this, you need to print the Z report to clear the memory. It is very strongly recommended that immediately after the current transaction is finished, that you either print the Electronic Journal record in Z-Mode or manually reset the Electronic Journal record memory.

Before you start, make sure there is a lot of paper on the receipt paper roll so the Z Electronic Journal reports can print completely.

Note

You cannot download the Electronic Journal record to the PC using the serial connection.

- 1** At the end of the day, turn the Mode key to the Z position.
- 2** Run the normal end-of-day reports, including a standard Z Report by pressing the **Amount Tend Total** key while in Z Mode.
- 3** Using the round Number keys area, press 96 to print the Electronic Journal record.
- 4** Press the **Amount Tend Total** key.



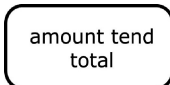
The Electronic Journal record prints and the Electronic Journal memory is cleared.

To manually Rest the Electronic Journal memory

Caution

This step cannot be undone. All information stored in the electronic journal memory is permanently deleted and cannot be recovered.

- 1 Turn the Mode key to the Z position.
- 2 Using the round Number keys area, press 280602.
- 3 Press the **Amount Tend Total** key.



The Electronic Journal memory is reset and all information stored in the memory is erased. A verification prints that the Electronic Journal reset and the memory is cleared.

The Register Does Not Work at All

- 1 Be sure the cash register is plugged into a working electrical outlet and no other electrical device is using the same power source. Another electrical motor on the same circuit can keep the cash register from working properly.
 - If error still persists, perform a Half System Clear procedure. See Half System Clear on page 102.
 - If the Half System Clear did not work, perform a Partial Reset. See Partial Reset on page 102.
 - As a last resort, perform a Full System Clear procedure. See Full System Clear on page 103.
- 2 If needed, contact the Royal Customer Support hotline at 1-800-272-6229 for additional assistance.

Opening the Drawer When There is no Power

If there is no power and you need to open the drawer, make sure the drawer is unlocked by using the 515 Drawer key.